Community Safety Presentation to Communities and Local Services Scrutiny Committee

Thursday 13th February 2020

Presentation

- Community Safety.
- DBC Service Plan 2019.
- Performance & achievements.
- DBC Council Plan 2020 2023.
- Service Priorities 2020 2021.
- Questions.



Community Safety

- Spending reductions impacted on public safety.
- National increase of crime and anti-social behaviour with risk of impact on public perceptions of safety.
- Public Consultation & Community Survey.
- Town Centre.
- Response Provide a co-ordinated, targeted and intelligence led problem solving approach with partners.
- Core Resources Community Safety.



DBC Service Plan 2019

Vision

"Darlington Borough Council Community Safety in partnership with others will deliver the best service and support within available resources to the public and create an environment where people feel safe, secure and healthy".



DBC Service Plan Objectives

- Increase public trust, confidence and satisfaction.
- Intelligence-led targeted approach to Community Safety.
- Engage effectively with communities.
- Provide a service that is proportionate, taking appropriate action to protect the public.



- Support colleagues and partners in providing a safe, clean and vibrant town centre.
- Embed Think Safety.
- Promote partnership working.
- Empower the organisation and develop talent.

Priority Actions 2019

- Implement problem-solving & demand reduction model.
- Secure Purple Flag.
- Deliver operations, initiatives and positive action to protect residents from fraudsters, rogue traders and organised crime.



- Deliver Contest, effective engagement and Hate Crime Plan.
- Implement initiatives to reduce incidents and fear of crime and ASB.
- Review Licensing to secure the needs of a modern, responsive service.

Priority Actions 2019

- Complete review of CCTV to ensure system remains "fit for purpose" / future proof.
- Introduce Alcohol Harm Reduction Strategy in Darlington (drinking behaviours, reduce harm, improve support and prevention).



- Introduce Private Sector Housing Programme to improve living conditions for tenants.
- Address problems in back lanes.
- Deal with persistent fly tipping.

- Launch and accreditation of Civic Enforcement.
- Paw Prints Gold Award for the Civic Enforcement Dog Service.
- Public Space Protection Order to tackl alcohol misuse, begging and ASB in Darlington town centre.



- The launch of the "Back Lanes" project
- Park Mark Award for safe car parks in Darlington town centre.

- Mobile CCTV securing reduced levels of crime, disorder and ASB.
- Multi-agency group to tackle begging and homelessness resulting in significant reduction in the level of reported incidents.
- Award of Purple Flag in recognition of a saf vibrant evening and night-time economy in Darlington town centre.
- Improved audit & inspection protocols of DBC Traveller Sites.
- Tackling Organised Crime activities in Darlington.



- Improved health and safety policies and operating procedures.
- Introduction of a new Gambling Policy
- Launch of "Responsible Authorities"
 group focusing on alcohol related harr in Darlington.



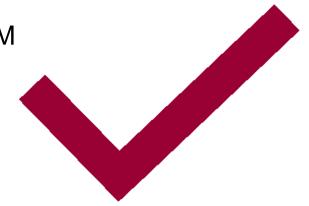
- Introduction and accreditation of Trading Standards financial investigations.
- Completion of Communications Plan.

- Numerous operations and initiatives to tackle crime and disorder and protect Darlington's residents.
- Implementation of problem-solving and de reduction model to reduce demand and promote effective use of resources.
- Completion of internal reviews to meet the needs of modern responsive services.

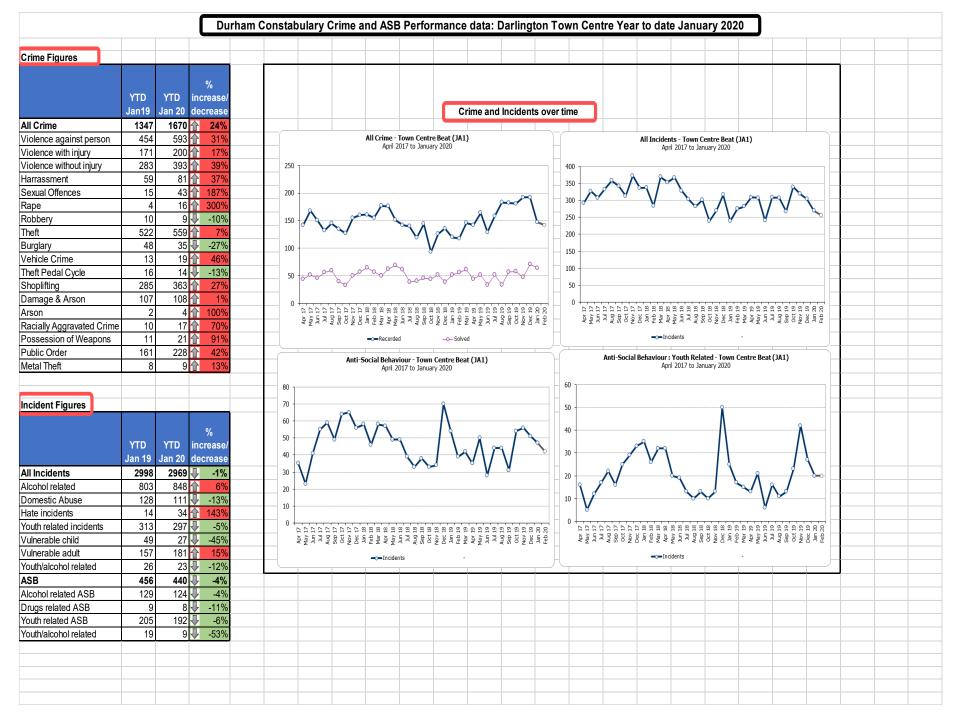


 Successful internal audits involving Parking, Licensing and CCTV where each has secured a rating of substantial assurance.

- "Celebrate our Services Day".
- Delivery of Contest / Prevent Plan (counter-terrorism in Darlington)
- Development and introduction of Tension M
- Introduction of Purple Flag disabled and LGBT groups in Darlington.
- Membership of Crown Prosecution Service Scrutiny Group.
- Delivery of ORCUMA mapping to support tasking and coordination process.



ime Figures				ASB incidents by area			
ine i iguree	YTD	YTD	%		YTD	YTD	
	Jan	Jan	increase/		Jan	Jan %increase/	
<u>.</u>	2019	2020	decrease	Area	2019	2020 Janrease	
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plence against person plence with injury	911	1027		North Road	1011		
plence without injury	2898	3378		East	963	822 -15%	
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ре	90	100	<u> 11%</u>	Areas with an increase	of ASE	B incidents (over 10%)	
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hicle Crime	631	590		Heighington	33		
eft Pedal Cycle	118	102		Hummersknott	29		
oplifting	752	807		Haughton East	121		
mage & Arson	1447	1293		Haughton West	82		
son	47	39		Sadberge	68	85 1 25%	
cially Aggravated Crime	90	85		Hurworth	42	52 1 24%	
essession of Weapons	57	68	19%	Park West	34		
ıblic Order	846	930		Colleges	39		
etal Theft	58	56	-3%	Middleton St George	29		
				Haughton North	64	73 14%	
				Force Analysis			
				Force Analysis			
					YTD	YTD	
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cident Figures				Area	2019	2020 % Change	
	YTD	YTD	%				
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ate incidents	131	115		West Burnam	10010	10004 4 070	
outh related incidents	2351	2154					
Inerable child	1228	1266				Crime and Incidents Over Tim	ne la
ulnerable adult	2587	2688		-			
outh/alcohol related	242	208	-14%		All Crin April 2	me - Darlington CSP 2017 to January 2020	All Incidents - Darlington CSP April 2017 to January 2020
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Performance

Darlington

- Violence against the Person.
- Sexual Offences.
- Public Order.
- ASB Number of areas (youths throwing objects, quad-bikes, youth nuisance).

Town Centre

- Violence against the Person.
- Sexual offences.
- Public Order.
- Retail Crime.
- Possession of weapons.
- Hate incidents.



<u>Response</u>

- Victims & Perpetrators.
- Reviews.
- Retail.
- Drugs (Operations).
- Patrols.



 Time Limited Plan (06.01.20) (Police, Arriva, Retail, Data Analyst, Civic Enforcement, Crime Reduction & CCTV).

<u>Response</u>

- CCTV.
- Licensing problematic premises.
- Tubwell Row, Church Row & High Row.
- Phone Alert.
- YOS interventions.
- Multi-Agency Problem Solving Group.



DBC Council Plan 2020 - 2023

- Economic growth (jobs, businesses & homes).
- Clean, safe, healthy, sustainable, well-planned, on the move, heritage & culture.
- Young people, most vulnerable & communities.
- Fairer Richer Darlington.
- Embed community safety.
- Drugs & alcohol.
- Town Centre.
- CCTV.
- Equality.
- Preventing homelessness & rough sleeping.



Community Safety Partnership Priorities 2020 - 2025

- Supporting Vulnerable People.
- Promoting Safer Places.
- Tackling Domestic Abuse.





<u>Service Priorities 2020 - 2021</u> <u>Community Safety</u>

 Support development of town centre economy by putting appropriate measures in place and demonstrating it is a safe place to visit.



 Design and deliver an Evening and Night-Time Economy Strategy for Darlington town centre.

<u>Service Priorities 2020 - 2021</u> <u>Civic Enforcement</u>

- Embed Civic Enforcement Service & review its effectiveness and priorities.
- Extend use of mobile CCTV to tackle areas of crime, disorder and anti-social behaviour.
- Introduce covert CCTV to tackle environmental crime.



- Implement legal requirements of CCTV Single Point of Contact (SPOC) role.
- Review and introduce new (improved) parking management software.
- Support DBC Highways to review parking in Darlington.

<u>Service Priorities 2020 - 2021</u> <u>Trading Standards</u>

- Deliver North East Trading Standards Association Control Strategy.
- Explore opportunities and capability to complete financial investigations.



- Support partners to tackle harm associated with Organised Crime in Darlington.
- Promote safe trading area in Darlington town centre.
- Introduce another Trading Standards Rogue Trader Scheme in Darlington.

<u>Service Priorities 2020 - 2021</u> <u>Private Sector Housing</u>

- Introduce Warmer Homes 4 programme in Darlington.
- Deliver the Private Sector Housing Northgate Action Plan.



- Complete Intelligent Housing Enforcement Programme in Darlington (stock / tenant modelling & enhanced enforcement training for housing officers).
- Develop and implement a Private Housing Strategy for Darlington.

<u>Service Priorities 2020 - 2021</u> <u>Licensing</u>

- Complete review of Darlington Borough Council Taxi Policy.
- Complete review of Darlington Borough Council Licensing Policy.
- Develop and implement Alcohol Harm Reduction Strategy.
- Design and deliver a digital office.
- Review, introduce and embed new licensing laws concerning animal welfare.



<u>Service Priorities 2020 - 2021</u> <u>Community Engagement</u>

- Deliver County Durham and Darlington Prevent Action Plan 2020 - 2021.
- Deliver County Durham and Darlington Joint Hate Crime Plan.
- Support existing networks and identify new opportunities to engage with hard to reach groups.
- Implement Road Safety Initiative in Darlington.
- Represent Community Safety in new PESAG arrangements.



<u>Service Priorities 2020 - 2021</u> <u>Data Analyst</u>

- Review and embed tasking and coordination process in Darlington.
- Introduce and embed performance management framework for Darlington Community Safety Partnership.



- Refine and embed performance management framework for Darlington Borough Council Community Safety.
- Develop a framework for Purple Flag data collection and analysis.
- Review ORCUMA and introduce improved methods of working via the tasking and coordination process.

Questions?